

EIQSH personnel and cooperating experts shall conduct their business tasks in a manner that demonstrates the following:

1. **Commitment:** Endeavour to safeguard the welfare, health and safety of EIQSH, its clients and the market stakeholders as well as the community.
2. **Integrity:**
  - a. Act with integrity, honesty and impartiality in work for clients and others;
  - b. Not consciously act, assist or engage in fraudulent or dishonest work or practices
3. **Competence:** Perform work only within their areas of competence, i.e. within their capability, qualifications, training and experience
4. **Performance:**
  - a. Apply skills and knowledge in their work for, and in the interests of, their client and employers;
  - b. Carry out work in a proper, impartial and proficient manner; and
  - c. Compete fairly without inducements to secure work.
5. **No conflict of interest:** To avoid potential conflict between the interests of clients, employers or the public and where this is unavoidable disclose forthwith the circumstances, which may cause conflict.
6. **Confidentiality:** To ensure that confidential or copyright information or material obtained in the course of work, is transferred to other parties only with written authority from a duly authorised person.
7. **Reporting:** –
  - a. Give reports, evidence, opinions or statements in an accurate, objective and truthful manner,
  - b. Ensure reports and documents are based on adequate knowledge and research, identify interest, and state any limitations or conditions;
  - c. Report in good faith or on the basis of a reasonable belief attempted, suspected and actual bribery, or any violation of or weakness in the impartiality and anti-bribery management system, to Board or to appropriate personnel. Anonymous reporting is not allowed, and,
  - d. Inform clients and employers when, in the interest of health and safety, further work is required or that work is outside their competence.
8. **Improvement:** EIQSH personnel shall continue to improve their competence (knowledge and skill) to adequately follow standards updates and best practice in the Institute activities.