



QUALITY POLICY

EuroMediterranean Institute for Quality & Safety in Health Services Avedis Donabedian (EIQSH) is committed to maintaining high quality level of impartial and reliable services as well as satisfied customers, through specific education programs, the application of modern tools and methodologies that promote modern policies and approaches such as the Patient-Centered Care Services and the Value Based Healthcare services which are related to the quality assurance in healthcare sector and patients' safety, in accordance with EIQSH core values, goals and mission. Projects and activities are conducted in

- Compliance with International Standards' specifications
- National, European, International legislative and regulatory framework
- Compliance with existing institutional documents (Ministerial Decisions, Health Ministry decisions, e.tc.)

EIQSH is committed to provide high project value by its specialization and expertise in the processed matters and optimum, quality project outputs in terms of reliability, accuracy, independency and validity.

EIQSH also believes strongly in serving the market by transferring special know how and up- to- date scientific knowledge at the wider fields of activation.

All the above goals are met by the strong commitment to and strict compliance with the guidelines of EIQSH Integrated Management System (IMS), which consists of the principles of applicable international standards

- ISO 9001 for Quality Management Systems
- ISO 27001 for Information Security Management Systems
- the basic terms of Business Continuity Standard (ISO 22301) and Enterprise Risks Management (ISO 31000).

EIQSH strives to maintain high competence of its personnel and partners and, controls through essential measurements its outcomes and performance pursuing continuous improvement and enhancement of expertise and state-of-art delivery of services.

Deputy Executive Secretary

Rizos Fotios